



Campervan Rental

Luxury 2-4 Berth Motorhome Briefing

General Overview:

Check the vehicle condition report before leaving the depot.

Be familiar with advisory stickers on windscreen:

- note unsealed road travelling warnings
- when driving, keep to the left hand side of the road
- be aware of your vehicle's clearance height (3.2 metres).

Take extra care when parking or turning off the main road.

Do not park in multi-storey car parks; be careful of awnings, low verandahs, petrol station canopies and tree branches. Do not 'cut' corners.

If visiting fast food outlets (such as McDonald's), stay in the car park area. Do not go through "drive thru's".

To reduce the occurrence of condensation during cooler nights, use the heater in conjunction with leaving a window/vent ajar. Ventilation is crucial.

Tasmania has many nocturnal animals, who come out to feed early evening and early morning. When travelling at night we recommend travelling at much slower speeds. Hitting them injures them or worse, and also damages the vehicle.

During windy conditions, we recommend reducing your speed on the motorways as taller vehicles are susceptible to 'side' winds.

Smoking and pets are not permitted in our vehicles.

On return of your vehicle, please ensure the interior of the vehicle is in a clean and tidy state, with all used linen placed in the en-suite, and that all dishes, pots and pans are washed. The toilet cartridge needs to be emptied at the end of the rental. Failure to do so will incur a \$50 cleaning fee.

Familiarize yourself with the vehicle controls (the vehicle handbook is located in the glovebox), adjust mirrors before setting off.

Before heading off always walk around vehicle to make sure everything is unplugged, windows closed and latched, overhead hatches closed, tyres ok, outside doors closed securely and check for any obstacles that may hinder driving.

MOTORHOME (EXTERNAL)

The spare tyre is located under the rear of the motorhome. In the unlikely event of having a flat tyre the RACT should be called to change the tyre on 1800 428 373.

The vehicle clearance height is 3.2m.

Open the cabin doors and home door by pressing the top button on the vehicle's remote. Press the middle 'padlock' button to lock all vehicle doors.

The LP gas bottle is located near the driver's door. Open the access door with the black key (on the key ring). The door will hold for a few moments on the magnetic catch. Support the door with one hand while turning on the gas. LPG is used for the hot water service, for the cooktop and as a power source for the 3 way fridge.

- turn anti-clockwise (to the left) to turn gas on.
- clockwise (to the right) to shut off . Must be OFF when travelling.
- bottle does not need to be returned full.
- to change or fill a bottle, turn the gas bottle off, and unscrew the feeder pipe clockwise (to the right). To refit, screw the feeder pipe back into the bottle making sure it is finger tight- do not use tools to tighten.

The water fill cap is located on the driver's side behind the door marked 'water'. Open the door with the silver key on the key ring.

- the water capacity is 103 litres and is full at the start of the rental.
- when filling the water tank with the provided hose, fill until water 'overflows'.
- keep the water tank topped up at every opportunity.

Getting power to the van. The 240 volt power cord access cap is located near the driver's door. Lift the cap, pull the provided extension cable out, and connect to a 15amp 'site' power point, then switch on the power. This will enable power to all of the electrical devices and will recharge the Motorhome's deep cycle battery pack in about 4-5 hours (it's ok to leave plugged in overnight).

There are two separate battery systems, a battery for the vehicle and a home battery pack for the 12V appliances of the motorhome to use when not connected to power. The Motorhome battery pack is recharged as you drive and also via the solar panel on the roof. We recommend to 'plug in' to a powered site at least every third day; however this may vary according to how much power you use.

The batteries do not provide power to the microwave oven, the power points, A/C or DVD player. The motorhome must be plugged into a 240v mains socket on a powered camp site for these items to work.

The toilet cartridge access door is located on the driver's side at the rear. It is not locked. Make sure the lever on the toilet bowl is in the closed position before removing the cartridge. Lift up the yellow catch on the cartridge, and pull towards you using the handle to remove the cartridge. Take the cartridge to a campervan 'dump' point and unscrew the lid. Carefully empty the contents, rinse well with water, add a chemical sachet (provided), then add about a cup of water (300ml), re-install the cap and re-insert the cartridge. Before returning the van, make sure the toilet cartridge is empty or a cleaning fee of \$50 will apply.

The 'grey water' holding tank collects the 'runoff' from the shower and sink. The capacity is 110 litres and should be emptied daily. It should be emptied at 'dump points' or where appropriate to do so. Open the release handle (located under the rear 'skirt' on the driver's side) and attach the hose if needed. The hose is stored next to the LP Gas bottle.

The rear luggage compartment on the passenger side stores the hose to refill the fresh water tank and is located under the 'lift up' floor in the rear compartment. Also stored here is the awning handle, the broom, a bucket, clothes line.

The diesel fuel cap is located next to the passenger door - use the ignition key to unlock by turning the key anti-clockwise (to the left), then remove the cap by rotating it anti-clockwise. REMOVE the key while refueling to prevent diesel spilling on the key. After refueling with diesel, replace the cap and re-lock. The fuel tank holds 110 litres of diesel.

The bonnet latch is located on the passenger side front door cavity. Open the door to gain access to the bonnet release lever if required.

The wind-out awning: Important overview

- read the instruction manual.
- ensure that it is not windy
- operate the awning with two people.
- **DO NOT ALLOW CHILDREN TO OPERATE THE AWNING.**
- always fold away before going to bed.
- do not drive the vehicle with the awning extended.

To operate the awning:

- first remove the winding pole from the rear of the motorhome (stored on the passenger side rear luggage compartment on the internal side wall).
- attach the winding pole to the socket on the left side of the awning and pull downwards to lock in place. Wind the handle anti-clockwise (to the left) until the awning is extended approx. 1.5 metres.
- lift the top of the two white plastic wall brackets on the side of the van. To release the 'arms', pull the arms of the awning outward from the (extended) awning frame edge by pushing inwards on the arms at the arrow sticker, and extend them vertically. From here you can attach the arms to the wall brackets on the side of the van (making sure you push the top edge of the bracket downwards to lock the arms into place).
- adjust the arms to the desired height and tighten both locking latches on the arms and both latches on the inside of the frame edge.

-To close the awning undo the locking latches (4) and wind awning in clockwise approx. 1.5 metres from the wall. Lift the locking tabs and remove the arms from the wall brackets. Rotate arms at hinge joint and stow the legs into the frame. Continue to wind in gently until completely closed.

Driving overview:

The Fiat Ducato has a diesel engine and an automated 6 speed manual transmission. To start the engine, first turn the ignition on and wait for about 5 seconds. Then with your foot on the brake pedal, turn the key clockwise (to the right) to start the engine. To drive in auto mode, the display must read 'AUTO 1'.

If the display reads 'N' for neutral, tap the gearlever downwards to engage 'AUTO 1', then release the handbrake (located to the right of the driver's seat) and drive as you would for a conventional automatic vehicle.

If the display reads '1' (without the word 'AUTO') this means the transmission is in 'manual' mode and will only change gears when you move the gearlever up or down. To return to 'AUTO' mode tap the gearlever to the left and the display will return to 'AUTO'.

To engage reverse gear, move the gearlever to the right and downwards.

**** Note:** When parking, the engine should be turned off when the display reads 'AUTO 1'. A braking mechanism will automatically apply when the engine stops. Always apply the handbrake when parking******

It is normal to experience low speed 'shudder' when driving off from stationary.

The driver and passenger swivel seats

These have the convenient function of being able to swivel up to 180 degrees to maximize the living area of the motorhome. The front seats have a seat swivel lever located on the inner side of the seat base. Pull this lever outwards as you rotate slowly.

Use caution before rotating to make sure the seat does not collide with the door or handbrake. It may be necessary to slide the seat forward first to give the space required for the turning circle. Once rotated, slide the seat back again for maximum interior space. Both front seats must be facing forwards when driving.

INSIDE THE HOME COMPARTMENT

The fire extinguisher is located just inside the home door area mounted near the roof.

When using child seats (if bringing your own) remove the top seat cushion (held in place with Velcro) where the child seat anchor points can be accessed. Affix the baby seat strap to the anchor point, fasten the seat belt and then re-attach the seat cushion. You will need to bring a 'gated' or 'S clip' seat belt buckle (or ask us to supply one in advance). The table will need to be stowed on the lower bed bracket on the wall while the baby seat is in place.

The main 'switchboard' is on the inside wall near the home door. This is where you can turn on the 12 volt system and the 'AUX' switch for battery power to the lights, TV, range hood, stove ignitors and the water pump which can be used while not connected to the 240v mains, for when 'free camping'.

When in the van, turn on the main switch on the bottom left of the panel.

The 'Light globe' switch is the master switch for the internal lights. There are also individual switches near each light and a bank of switches inside the home door on the wall to the right.

The 'water drop' switch turns on the water pump for the taps, shower and toilet.

The switches on the top left of the panel indicate the battery charge level in the 'home' and vehicle batteries.

The switch on the top right indicates the fresh and 'grey' water levels.

Turn on the diesel heater with the black circular dial mounted below the kitchen sink. Turn the dial clockwise (to the right) for a hotter setting. Allow about 2 minutes for the heater to begin working and about two minutes for it to shut down.

To turn on the water heater, first turn the LP gas bottle on, then turn the switch marked 'GAS' (located in the cupboard below the hot plates). The hot water will take about 20 to 30 minutes to heat up ready for use. Turn switches and gas bottle off when not in use. If you are connected to a powered site you can use the electric hot water instead of the gas. Turn the switch on marked 'Electric' (below the 'GAS' switch).

To operate the fridge (the operation manual is supplied on the front seat). Hold down the power button for a few seconds and select the function 'A' for Automatic and select the required temperature level (recommend 4 bars). To confirm each selection press the grey square button.

In Automatic mode the fridge will use either gas (if turned on), 240 volt (if connected to a powered site), or battery when travelling. Remember to cool the fridge down first for at least 4 hours with 240 volt or LP Gas before the home battery can help keep the fridge cool. Make sure the van is parked on level ground otherwise it may not work properly. If the power button has a red light (small), then hold the button down to re-start. The power button will have a small green light when running OK.

To operate the oven or grill you need the LP gas bottle turned on. With the oven door OPEN, push the black dial in to start the ignitor and turn the dial to either 'grill' or oven'. You may need to hold the dial in for around 5 seconds until the flame is established.

The microwave oven is located above the fridge for use when connected to the 240 volt main power.

The fold out double bed is set up by first removing all the seat cushions from both seats (which are attached by Velcro). Remove the table top and re-install on the lower wall bracket, also folding the support leg in half. Then slide the passenger side (settee) seat forward into place to complete the base. Retrieve the two extra cushions from the rear storage locker and arrange the cushions as shown on the photo diagram provided in the vehicle.

The sunroof in the main living area can be opened by turning the latches and pushing upwards. The sunroof is fitted with a block out and fly screen. DO NOT travel with the sunroof open.

The air conditioner/heater is for use when connected to a powered site and operated by the remote control attached on the wall to the left of the fridge.

To use the hotplates, first have the LP gas turned on, then hold down the switch with a 'lightning bolt', and then turn the required 'knob' to the 'large flame'. Then push the knob inwards at the same time for up to 5 seconds. When using any function of the cooker have the hotplate lid open, and ensure it is closed when travelling. Turn the exhaust fan on when cooking. DO NOT lower the hot plate glass lid until 15 minutes after cooking.

The TV/DVD can be turned on via the remote control which is located in the cupboard above the TV. The TV needs to be retuned via the 'auto scan' function when travelling to different areas. To re-tune (or to watch TV), select 'DTV' with the source button on the remote control, select 'MENU', then 'CHANNEL', then 'AUTOSCAN', then 'ALL' (this may take up to 5 minutes to complete).

To watch DVDs, select 'DVD' with the source button. When connected to 240V power, you can use the home theater surround sound system and blu-ray DVD player located above the microwave oven. The remote for this system is also stored in the cupboard above the TV.

To open the home windows

Release the latches by pressing the button. Then push the window outwards slowly until they 'click' into place. To close them push the windows outwards slowly about 5cm and slowly close securing them with the latches.

DO NOT travel with any of the home windows open.

All blinds, fly screens and block outs are very delicate. Please open/close these gently.

The window above the settee on the passenger's side should not be used, as it risks being broken by the home door when open.

A smoke detector is mounted on the ceiling and will sound an alarm if the presence of smoke is detected. If alarm sounds, turn off all appliances and turn off gas at the bottle and leave home door open. Make sure there are no naked flames and use the fire extinguisher if necessary.

To use the sink, open lid on bench, turn on water pump (and hot water if required). Close lid before travelling.

Cupboards - open them all to familiarize yourself with the contents and make sure all are locked before travelling.

To use the toilet first move the lever on the front of the toilet bowl to open the cartridge so it is ready to receive waste. The toilet bowl can be swiveled sideways to allow easier use. Flush the toilet (the water pump switch on the main control needs to be on), close the toilet lid, then close the cartridge lever on the front of the bowl.

To use the shower first have the hot water on for about 30 minutes. Only use the shower with the shower screen closed and ensure a bath mat is used and the bathroom floor is kept dry. The shower head can be lifted off and used as a hand shower. If 'free camping', remember to have a quick shower in order to conserve your water.

The bathroom sunroof is operated by pulling downwards on the bar and sliding simultaneously to open or close. DO NOT travel with the sunroof open.

TROUBLESHOOTING GUIDE

TV - If there is no reception, the TV may need to be re-tuned via the 'auto scan' function – see TV manual for instructions.

HOT WATER

Make sure the gas bottle is fully on. Turn handle all the way in an anti-clockwise direction. Make sure the black 'GAS' switch is turned on (located in the cupboard below the hot plates) If the red light near the 'GAS' switch flashes then turn the switch off, then on again to re-start.

The gas bottle may be empty. If empty then refill/exchange at a petrol station. The hot water needs to heat for approx.30 minutes before fully heated for the shower.

If the gas hot water is not working, try the electric hot water option (if plugged into a powered site).

POWER TO VAN

To re-charge the 12v battery pack, 'activate' the power points, microwave oven, A/C and home theater system. The van must be connected to a 15A power source via the provided extension cable. If connected and there is no power to the van check that the power lead is connected firmly. Check the 'trip' switches below the main wardrobe. They should be in the 'up' position.

If still no power, then check the power source is providing power; check with the camper park caretaker. Another method to see if power source is operable is to plug your hair dryer directly into the power source power point. This may help show if the extension lead is faulty. The van will need to be connected for at least 4 hours to fully re-charge the battery pack.

WATER TO HOME

If the water tank is emptied this may cause the taps to 'spurt'. To clear the lines turn on the 'water pump' switch, fill the water tank, then turn on the shower until water flows smoothly.

DIESEL HEATER

The diesel heater draws diesel from the vehicle diesel tank (at a rate of 1litre per 10 hours). If the fuel tank is low then this may stop the diesel heater from working. The diesel heater may stop operating if not on level ground. It may also stop working if the 12 volt power level is very low.

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